SIXTH OFF-SITE CORRECTIVE ACTION PLAN ASSESSMENT

of

LOWELL CORRECTIONAL INSTITUTION

for the

Physical and Mental Health Survey Conducted September 11-13, 2018

CMA STAFF

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I. Overview

On September 11-13, 2018, the Correctional Medical Authority (CMA) conducted an on-site physical and mental health survey of Lowell Correctional Institution (LOWCI). The survey report was distributed on October 15, 2018. In November 2018, LOWCI submitted and the CMA approved, the institutional corrective action plan (CAP) which outlined the efforts to be undertaken to address the findings of the LOWCI survey. These efforts included in-service training, physical plant improvements, and the monitoring of applicable medical records for a period of no less than ninety days.

Summary of CAP Assessments for Lowell Correctional Institution

CAP#	Request Date for Monitoring Documents	CAP Assessment Date	Assessment Location	Total # Survey Findings	Total # Open Findings	Total # Findings Closed
1	5/25/19	6/13/19-6/14/19	On-site	70	28	42
2	10/25/19	11/21/19-11/22/19	On-site	29	20	9
3	8/26/20	9/17/20	Off-site	20	12	8
4	3/23/21	4/21/21	On-site	12	8	4
5	9/8/21	9/29/21	Off-site	8	3	5
6	3/14/22	3/31/22	Off-site	3	0	3

II. Physical Health Assessment Summary

A. Main Unit

All physical health findings closed on the fifth assessment.

B. Annex

All physical health findings closed on the third assessment.

III. Mental Health Assessment Summary

A. Main Unit

The CAP closure files revealed sufficient evidence to determine that 2 of the 2 mental health findings were corrected. All mental health findings are closed.

Finding	Closed	Open: Evaluation of records indicated an acceptable level of compliance was not met	Open: No episodes were available for review	Open: Institutional monitoring was inadequate	Open: Institutional monitoring indicated compliance was not met
Outpatient Psychotropic Medication Practices MH-5: In 7 of 15 applicable records, the inmate did not receive medications as prescribed.	X				
Mental Health Systems MH-8: There was no evidence that mental health group therapy was being provided as required.	Х				

B. Annex Unit

The CAP closure files revealed sufficient evidence to determine that 1 of the 1 mental health findings were corrected. All mental health findings are closed.

Finding	Closed	Open: Evaluation of records indicated an acceptable level of compliance was not met	Open: No episodes were available for review	Open: Institutional monitoring was inadequate	Open: Institutional monitoring indicated compliance was not met
Self-harm Observation Status MH-2: In 4 records, the "Infirmary Admission Nursing Evaluation" (DC4-732) was not completed as required.	Х				

IV. Conclusion

All findings as a result of the September 2018 survey are closed and no further action is required on this CAP. The CMA appreciates the efforts to improve services and documentation at this institution and continues to encourage ongoing quality improvement activities to ensure that the proper provision of health care services is maintained.